



HOW EMAIL WORKS

Understanding how email works can help you get the best out of your email accounts.

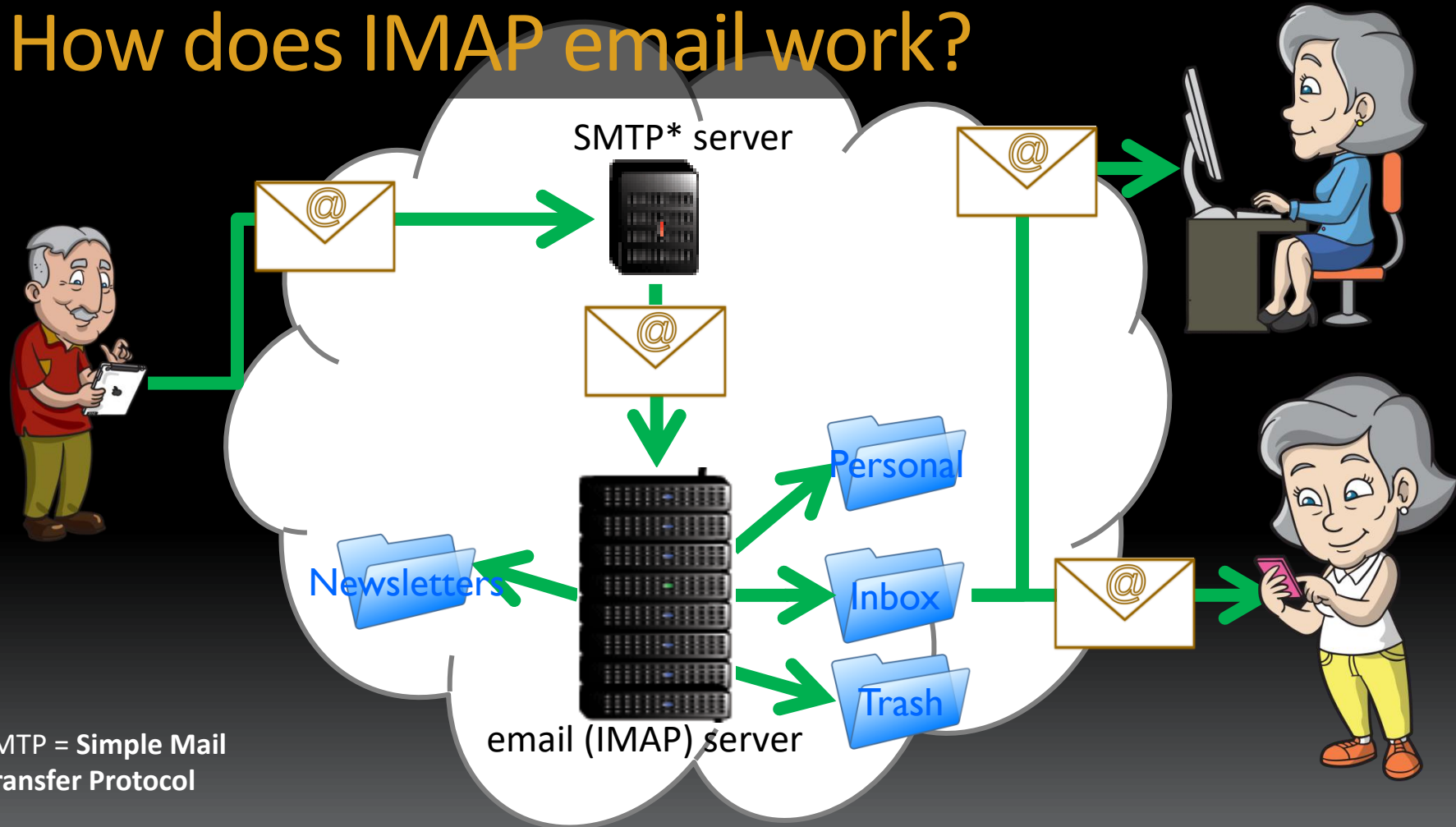
There are two 'protocols' for accessing webmail:

- POP*

- IMAP*

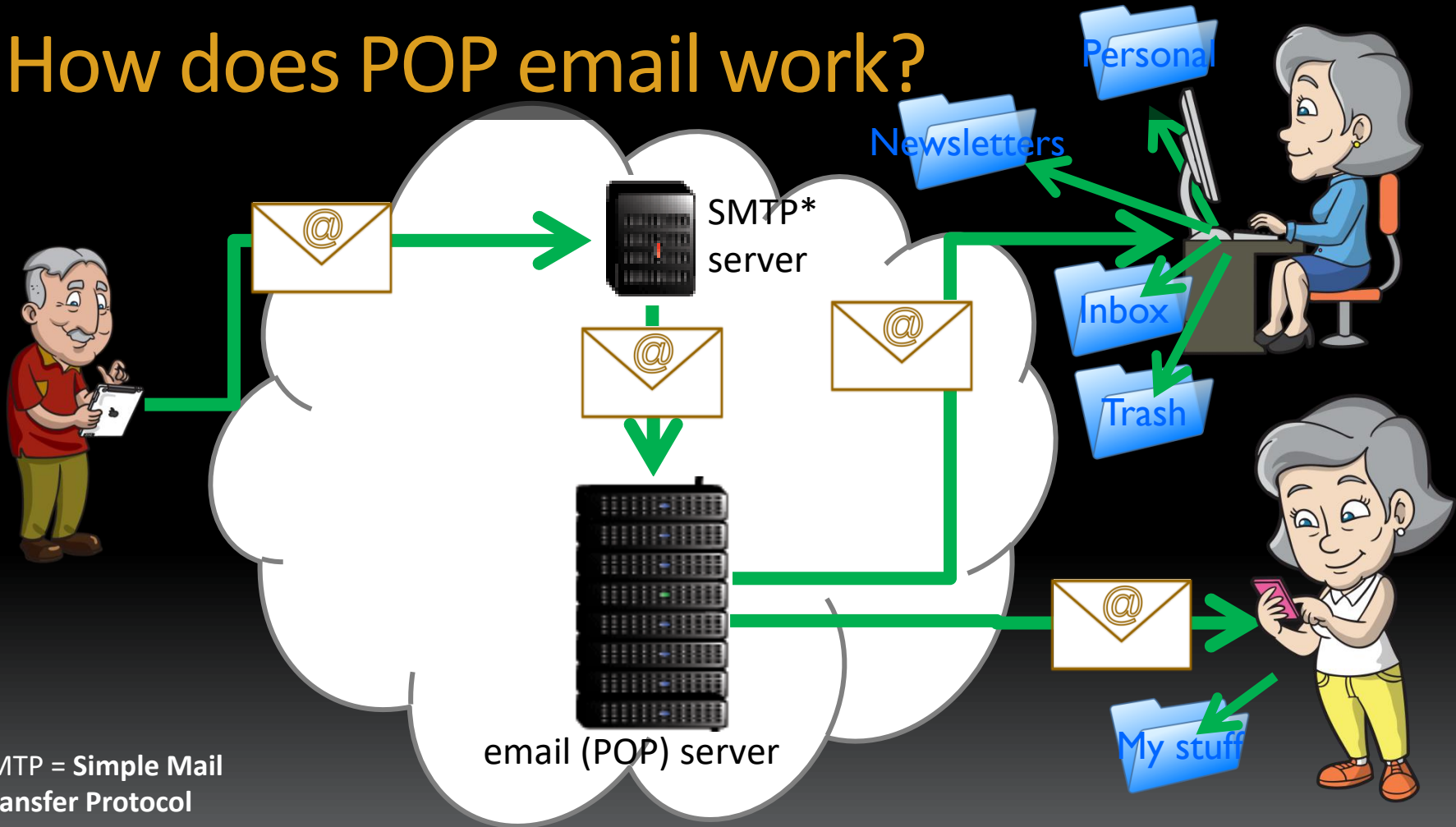
If you understand the difference, you are less likely to have problems.

How does IMAP email work?



* SMTP = Simple Mail Transfer Protocol

How does POP email work?



POP vs IMAP

POP

- Does not sync with server
- If you download to one device (eg phone), those messages not available to other devices
- Folders maintained on local device
- Messages may be deleted from server when downloaded

IMAP

- Always syncs with server
- All messages are available to all devices
- Folders maintained on the server
- Messages kept on the server